



2 YEARS OF VAT IMPLEMENTATIONS



3.2 Million

Online transactions for the refunding of tourists' VAT that was processed through the most advanced VAT system in the world



12,310

Stores connected to the VAT refund system for tourists



52

Dedicated self-service VAT refund kiosks for tourists leaving the country - a growth of %79.3 in 5 months



9,830

Average daily number of VAT refund transactions for tourists compared to 3,720 when the initiative first started



2 YEARS OF VAT IMPLEMENTATIONS



312,000

Registrants in the VAT system



454

VAT agents to serve
customers with
technical support



35,000

Experts participated in
the Federal Tax Authority's
awareness events



2 YEARS OF VAT IMPLEMENTATIONS



2020

Launching a new platform to facilitate refunds for UAE Nationals building new residences in cooperation with housing finance entities

84.1 Million AED

Estimated as VAT refunds for the building of new residences by UAE Nationals

2 YEARS OF VAT IMPLEMENTATIONS



53

Guides issued to
simplify VAT procedures



120

VAT workshops

2 YEARS OF VAT IMPLEMENTATIONS



45

Coordination meetings between the Federal Tax Authority and business groups



464

Public and Special Clarifications to raise awareness about VAT



129

Shipping and customs clearance companies authorised by the Federal Tax Authority